

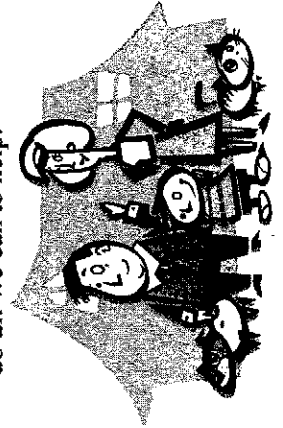
## **HELPING YOUR NEW FAMILY MEMBER SETTLE IN**

Thank you for offering a loving home to one of our precious charges. We hope that your new animal will settle in quickly and happily. Should you experience any difficulties please contact Adrienne Olivier (033 330 6276) who is on the SPCA Management, Kennel and Education Committees and who is an animal behaviourist and professional dog trainer. Adrienne will do all she can to assist.

We are also able to offer one free TTouch consultation if Adrienne feels it could be beneficial.

For those people who have adopted dogs from us we strongly recommend attending a basic course of dog training where handling skills and techniques will be taught – all of which can only be of the utmost benefit to dog and owner and greatly assist in the bonding process.

We sincerely want every adoption to be successful giving rise to a happy animal/owner relationship. If you have any problems please contact us. We will do all we can to help.



PTO

## **OUR UNDERTAKING TO YOU, THE ADOPTER**

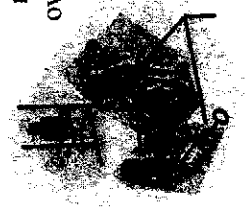
### **HEALTH WARRANTY ON ADOPTED ANIMALS**

The uMngeni SPCA endeavours to ensure that all animals that leave its facility are in good health. Occasionally, due to the trauma of adjusting to a new home, a latent condition may manifest itself shortly after the animal has been adopted.

The uMngeni SPCA undertakes to give free veterinary treatment to any animal adopted from the Society for a period of 14 days, effective from the date the animal leaves its facility, on condition that:-

- The SPCA veterinarian, or other approved veterinarian, confirms that the animal is suffering from a disease or medical condition acquired prior to going to its new home.
- The animal must receive the treatment or action recommended by the above mentioned veterinarian.

Please note that Veterinary treatment for any injuries, illness or diseases contracted after leaving the SPCA will be the responsibility of the new owner as will the animal's annual booster vaccinations.



PTO